NEW PROVIDER
Recruitment Program

W e understand how important it is for you to have access to the providers you've built relationships with. That's why we've created the provider referral program where you can invite your provider to join our network. If your provider is interested, and meets our participation requirements, you'll be able to continue to receive care from them once he or she becomes a One Health Plan network provider.

Several enrollment options make it simple

Our online *new provider referral form* is quick and easy to complete. Simply ask your provider to visit our Web site at www.onehealthplan.com, click on *provider*, then click on *join the network*. The form asks the provider to fill in the following information:

1. Type of Plan. The provider can choose PPO, POS, or HMO/ONE+*. They can select all or any combination.

2. Name

3. Specialty (e.g., Internist)

4. Hospital affiliation(s); include all that would apply

5. Mailing address

6. Telephone number

7. E-mail address

8. Office manager's name

If your provider doesn't have Internet access, he or she can complete the provider referral form by calling our Provider Relations number at (800) 663-8081.

Since the online referral form has been created for non-network providers, no login ID or password is required; therefore, this site is not protected. Though very slight, there may be a risk that others could view the information on the completed form. If your provider would prefer to complete this form manually, he or she may do so. Simply print the form from the Internet site and fax it to (303) 737-4763, or mail it to:

One Corporation, Managed Care Department 3T1
PO Box 1080
Denver, Colorado, 80201

You also can contact your plan administrator or H.R. department for a copy of this form. Bear in mind that a manual form will take longer to process than the online form or phoning the information into Provider Relations.

When we receive the form

Our credentialing and assessment process applies to all prospective network providers. When we receive a completed referral form, it doesn't mean the provider has been accepted so, you'll need to ask your provider to check their network status by calling our Provider Relations number at (800) 663-8081. Your provider will keep track of this, so check with him or her for a status update.

Seeing your provider

Before making an appointment, be sure to call One Health Plan to confirm your provider's effective date. If your provider isn't active in the network at the time of your appointment, your visit will be considered "out-of-network" resulting in higher out-of-pocket costs.

In Oregon & Washington, One Health Plan is licensed as a Health Care Service Contractor (HCSC).